



WELCOME

2024 VOLUNTEER APPRECIATION & AWARD DINNER

heart
to heart
a first community mission

PLEASE TAKE YOUR SEATS

AGENDA

WELCOME

Amy Caskie

OPENING PRAYER

Rev. Dr. Glen Miles

MEAL

Provided by Steven's Catering

UPDATES

Amy Caskie

RECOGNITION

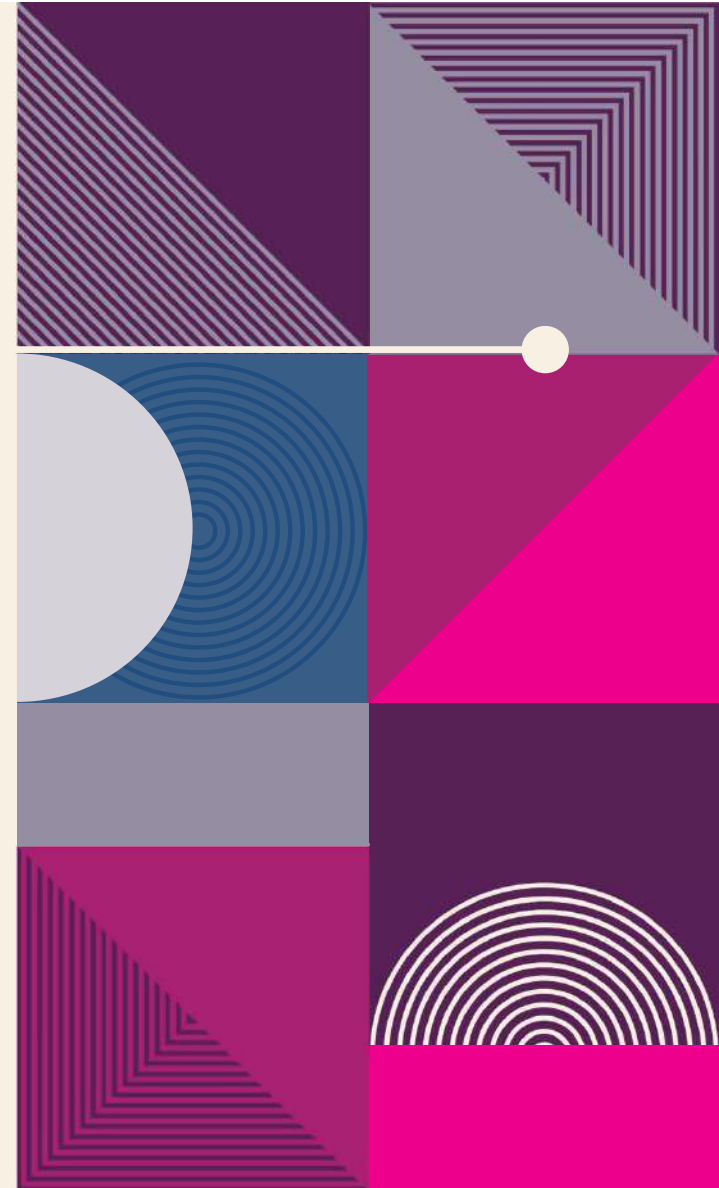
Amy Caskie & Yohan Kim

AWARDS

Yohan Kim

CLOSING REFLECTION

Amanda Brofford





BREAK FOR MEAL

Our meal has been
donated by Steven's
Catering.



UPDATES

SERVICE STATISTICS

- Drive-Thru open: 97 days
- PUP operated: 74 days

- 234 Unique Volunteers
- 5,302.5 recorded hours of volunteer service.

	2023 PUP	2023 On Site	2023 Total	2019	2020	2021	2022
Number of Households	2,364	4,714	7,078	4,951	5,225	5,179	2,097
Seniors Served (age 60+)	813	2,263	3,076	2,732	2,509	2,635	727
Adults Served (18 - 59)	3,216	9,122	12,338	8,546	9,043	8,641	2,683
Children Served (0 - 17)	2,288	6,887	9,175	5,692	6,434	6,411	1,878
Individuals Served	6,317	18,272	24,589	16,970	179,986	17,687	5,288
<i>New Households</i>	<i>537</i>	<i>937</i>	<i>1,474</i>	<i>800</i>	<i>1,338</i>	<i>801</i>	<i>1,106</i>
Meals Provided	56,835	164,448	221,283	152,730	161,865	396,333	47,592

DONATION STATISTICS

In 2023 we purchased over 13,000 pounds of food from Mid-Ohio foodbank. However, we were able to distribute over 220,000 pounds thanks to material donations!

Location	Pounds Donated
Giant Eagle	37,592
Marc's	10,472
Penzey's	1,880
FC North	2,533
FC South*	37,387
MOFB Shop Thru	121,907
Total	211,771

* Includes:

- Drop-offs at FC South
- Food drives from other organizations
- Monthly Food Drives during worship

Month	Theme	Donated Items	Cash Donations
January	Hair Care	46 lbs	\$35
February	Canned Soup	1,061 lbs	\$65
March	Dental Hygiene	113 lbs	\$30
April	Feminine Hygiene	120 lbs	n/a
May	Baby Care	269 lbs	\$50
June	Shaving Supplies	64 lbs	\$40
July	Skin Care	181 lbs	\$35
August	School Supplies	131 items	\$25
September	PB&J	240 lbs	n/a
October	Pet Food	66 lbs	\$23
November	Thanksgiving Baskets	1,614 lbs	n/a

COMMUNITY DONORS



COLIN GAWEL



CHURCHES



FINANCIAL GRANTS



SCHOOL FOOD DRIVES



FC GUILDS & CIRCLES



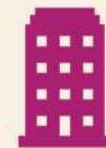
GARDENS



**SERVICE & NON-PROFIT
ORGANIZATIONS**



**DIRECT RETAIL
PARTNERS**



BUSINESSES



GOALS FOR 2024

MINISTRY TEAM

- Volunteer Handbook
- Strengthen Leadership
- Training

PERSONNEL

Hiring a Minister of Mission and Justice will allow us

- Increase opportunities for and focus on giving
- Increase visibility within the church
- Partnering with more organizations to provide social services

DONATIONS

Focus donations on:

- Food
- Toiletries
- Feminine Hygiene
- Baby Care

VOLUNTEERS

Recruiting more volunteers:

- Cold Stocking
- MOFB Shop-Thru
- Giant Eagle Pickups
- Resource Line

IMPORTANT DATES

January

1 Closed
14 Hair Care
15 Closed

February

6 Volunteer
Dinner
11 SOUPerbowl
19 Closed

March

17 Feminine
Hygiene

April

1 Closed
14 Dental
Hygiene

May

12 Baby Care
27 Closed

June

16 Shaving
Supplies
19 Closed

July

3-5 Closed
14 Skin Care

August

11 PUP School
Supplies

September

2-6 Closed
15 PB&J Drive
16 Volunteer
Event

October

13 Pet Blessing
& Food Drive

November

5 Closed
10 Food Drive
27-29 Closed

December

23-Jan 6
Closed



RECOGNITION

STAFF MEMBERS

Responsibilities for Heart to Heart



AMY CASKIE

Director of Missions

- Financials
- Compliance
- Vehicle management



YOHAN KIM

Heart to Heart
Food Pantry Manager

- Daily Operations
- Volunteer Opportunities
- Leads Ministry Team



AMANDA BROFFORD
Administrative Assistant

- Record Keeping
- Contribution acknowledgements

POP-UP PANTRY TEAM

1 of 2



KATHLEEN HATCHER
'24-'25 Lead



ROSE KANDEL
'23-'24 Lead



MELODY SMILEY
'20-'23 Lead



JANICE ROOK
'20-'22 Lead



KATIE HALLEY



KITTY ROHRER



CARLA EDELFSON



BOBBIE DOAK



PAM DOBIES



LAURIE
SCHUMACHER



PEG ROBERTS



ELLEN CROUTHAMEL



CATHY WHEATON



PAM VAZSONYI



NANCY DONALDSON



BEVERLEY ERVINE



CAROL
BRAMSCHREIBER

POP-UP PANTRY TEAM

2 of 2



STEVE
YOUNG



JOHN
OBERLIN



GLENN
ZOOK



BOYCE
LANCASTER



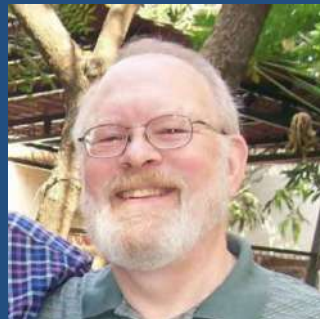
MARK
TUCKER



LES SAUER



TOM DOBIES



DICK
ROHRER



BRUCE
CROUTHAMEL

Service Sites

1. The Commons at Livingston
2. Hope Resource Center at Garrett Recovery
3. Southpoint Place
4. The Commons at Grant
5. Riverview International Center
6. Franklinton Farms at Southpark Apartments (seasonally)

RESOURCE LINE TEAM



KITTY ROHRER



LYNN GUTCHES
SNOWDEN



MARY BETH AEH

The church and Heart to Heart regularly receive calls from community residents requesting assistance for rent, utilities, food, transportation, and overdue bills, etc. The Resource Team returns the calls, explores the situation, recommends community resources, offers emotional support. The team stays up to date on offerings from social service agencies so they can refer these individuals to organizations that are trustworthy and have resources available. The team takes turns answering these inquiries, via voicemail and email, for two weeks at a time. They are in need of a fourth volunteer to help lighten the load. This job is done from home. While it is helpful to have a background in social services, it is not necessary. If you're interested, please contact Kitty.

HOLIDAY HELP TEAM



KITTY ROHRER



PAT PORTERFIELD



REBECCA WOLFE

These volunteers handled all incoming calls and emails requesting Christmas assistance this year. They then contacted the families to get information about their needs. Once all the gift cards were collected, they divvied them up and made arrangements with the families to get them.

We collected over \$18,000 in gift card donations. Including those families supported through the FC Youth Ministry's adopt-a-family program, we supported 120 families this year.

BEHIND THE SCENES



MIKE DELPHIA

Volunteer Order
Coordinator



CHARLIE JACOB

MOFB Truck Unloads



SUSAN JAGERS

Sunday Morning Monthly Drives during
First Community Worship Services



BECKY RYAN

DIRECT RETAIL PICKUPS



OLGA KAZAKOVA &
TOMAS YANKELEVICH
(not pictured)
Friday, Marc's



BOB MILLER
As needed



GEORGE FALKENBACH
Friday, Giant Eagle



STEVE YOUNG
Monday, Giant Eagle



GLENN ZOOK
Monday, Giant Eagle



PATTI HAMBLEY
Penzey's Spice
as needed

YOUTH VOLUNTEERS



SARAH KIENTZ

Minister To Youth And
Camp Akita



FRED KRIDLER

Youth Ministry Program
Director



BECKY RYAN

Volunteer Adult



UAHS HEART TO HEART CLUB

Led By Nick And Violet

OSU SEMESTER OF SERVICE STUDENTS

Outgoing Class



Maria Glaros & Colin Appel

2023 OSU Semester of Service Students

Incoming Class



Audrey Odier

2024 OSU Semester of Service Students



Emily Wang

2024 OSU Semester of Service Students



Grace Bates

2024 OSU Semester of Service Students

SPEAKERS IN WORSHIP

November 5, 2023 for
Thanksgiving Food Drive & Special Offering



Tim O'Hanlon



Dave Westman



Brent Davis

FIRST COMMUNITY FACES

Outside Heart to Heart



Marshall Edington

Facilities Staff



Veronica Jennings

Facilities Staff



Pam Jameson

Director of Facilities



Lynne Ayres

Reception Desk
Volunteer



Becky Tigner

Reception Desk
Volunteer



Kathie Jones

Reception Desk
Volunteer



Trading Post Volunteer Leaders

Left: Beth Hanson, Middle: Chris Casavant, Right: Cathy Hanson

OUTGOING MINISTRY TEAM



ROSE KANDEL



MELODY SMILEY



PAT PORTERFIELD



ANDREA KEIL

During their term, they completed many trainings, produced the volunteer covenant, planned and staffed kickoff event, and brainstormed volunteer recruitment and retention with us. Every year we will ask one member to extend their term and serve an additional year on the team.

INCOMING MINISTRY TEAM



KEVIN ORSINI



CAROLYN BARGER



DAVE WESTMAN



ANDREA KEIL

- Andrea Keil will remain on the team for 2024. She's been involved with Heart to Heart for over 3 years.
- Kevin Orsini has volunteered for about 2 years both in the drive-thru and doing MOFB pickups.
- Carolyn Barger has been volunteering with Heart to Heart for 3.5 years in a variety of roles.
- Dave Westman got involved with Heart to Heart in 2022 and can usually be found staffing a drive-thru shift.



AWARDS



VOLUNTEER COVENANT

We agree to foster a welcoming culture of kindness and respect that upholds the worth and dignity of every person, striving to listen with empathy, and use teamwork to carry out the mission and vision of Heart to Heart.

Last year, our Ministry Team developed this Volunteer Covenant. This summary of our goals should serve as a volunteer's Code of Conduct. Awards will now be presented to volunteers that embody the covenant, consistently showing up to serve their hungry neighbors.

SERVIES



AWARD RECIPIENTS

SWISS ARMY MAN AWARD

Dave Westman

TENACIOUS P AWARD

Pat Porterfield

CART CRUSHER AWARD

Charlie Jacob

ABBOT & COSTELLO AWARD

Steve Young & Glenn Zook

DYNAMIC DUO AWARD

Kitty and Dick Rohrer

JUSTICE OF THE PEACE AWARD

Julie Whitley

FALKOR AWARD

George Falkenbach

CARE BEAR AWARD

Colleen Evans

VOLUNTEERS OF THE MONTH



LYNN OLD

January



PRESCOTT BROTHERS

February



SAM MILLER

March



BRENT AND SUSAN DAVIS

April



**JANELLE SODER &
ALISSA MARWAHA**

May



JOHN AND DEE HARRY

June



DOUGHERTY FAMILY

July



ASHLEY RODEN

August



NICHOLAS UBERT

September



TIM O'HANLON

October



DREW POLING

November



MARIA GLAROS & COLIN APPELL

December

HEART OF GOLD AWARD

ROSE KANDEL

Rose Kandel is the recipient of our first ever Heart of Gold award. This award will be presented annually to the volunteer with the most recorded service hours at Heart to Heart. Rose had a total of **399.33 hours**, and that is just what was recorded! She also spent many hours off site in her role as one of the Pop-Up Pantry's volunteer leaders, meticulously organizing information and remaining in constant communication with the staff. Rose, please step forward so we may thank you for your service to Heart to Heart.



CLOSING PRAYER

*Little children, let us not love
in word or speech, but in
action and in truth.*

1 John 3:18

Heavenly Father,
Tonight, we thank You for this
group of volunteers who
embody the hands and feet of
Jesus. Without their passion
and dedication for helping
those who are struggling, the
Heart 2 Heart ministry could
not continue to move forward.
Their selfless acts of service are
much needed and appreciated
by first community and the
central-Ohio area. We humbly
ask that You continue to inspire
these volunteers to serve with a
heart of love and joy so that
mission works can continue.
All this we pray in Your Son's
precious name
Amen .



THANK YOU

You are the lifeblood of our ministry. We could not fulfill our mission without your time, effort and love.