PantryTrak | Compliance

Key Areas of Note
in PantryTrakWhen entering or editing a client's information in PantryTrak
there are a few key areas that require extra attention.



Verifying Household information

Missing information (indicated by yellow/pink boxes) should be updated with client present. Ensuring the integrity of data for all pantries using PantryTrak.

- (A) Verify information with client, including name, address and phone number
- (B) Verify that family size is correct
- (C) Be aware of Active vs Inactive Household members, as it affects household size

Using the E-Signature Tab

The Client MUST have clear visibility of this screen when signing the online form. The person signing the form should ALWAYS MATCH the name and household position on the E-signature tab.



INITIALS IN BOX or "I AGREE" FOR CLIENT

- (A) Verify household information with client
- (B) Verify with client they fall within gross income limits
- (C) Change name and household position if proxy or family member is signing
- (D) Client/proxy/household member MUST type their initials and click "I agree" button