



Mid-Ohio Food Collective is excited for the release of our new core operating system on April 1st 2025.

Dear Partner Agency-

What does this mean for you as our partner agency?

We are sunsetting our E-Harvest system on Friday, March 21st at 4pm, and **it will no longer be accessible to you at that point.**

Although you can currently start new orders now in eHarvest for pick-up and/or delivery through Friday, April 4th, **ALL orders will cut-off in eHarvest at 4pm on Friday 3/21.**

This means that the ordering window may be shortened for your agency's order. You will not be able to access your order, or log into eHarvest again, after 4pm on Friday 3/21, so it is very important that you make any quantity adjustments and finalize your order prior to the cut-off/shut down. If you wish to do so, please make sure you screenshot or print your order in eHarvest beforehand as well.

Please make sure that the shopper for your agency is aware of the cut-off date/time and plans accordingly.

Please keep in mind, that because we will be working diligently to transfer all inventory over from the eHarvest ordering system to the new SCA ordering system, and we must maintain an accurate count of product throughout that process, **there will not be any order cancellations or item quantity adjustments allowed, once the order cuts off at 4pm on 3/21.**

Questions?

Call The Orders and Customer Service Team @ 614-317-9426



**mid-ohio food
collective**

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Mid-Ohio Foodbank | 3960 Brookham Drive | Grove City, OH 43123 US

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