DIRECT RETAIL PICKUP eHARVEST Instructions

IMPORTANT NOTES

- Your device must be connected to the internet to log weights for Direct Retail Pickups.
- You are logging into the Heart to Heart account on the Mid-Ohio Foodbank website. Information contained on this page is confidential and you agree not to share it by signing in.
- You cannot make any changes to reports once they are saved, so triple check your entries for accuracy before saving.
- The form accepts whole numbers only, so you will need to round up or down the weight entered accordingly.
- If a mistake is submitted, please notify Amy Caskie immediately. She will contact Mid-Ohio Foodbank to make a manual correction.



ON THE iPAD:

Find this icon in the dock on the bottom of the homescreen.

Click the icon to open eHarvest.

For computer login instructions, go to Page 11

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Click "Required Reports" button from the top menu

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Determine the Direct Retail Pickup location. Click on the

correct store name and location to enter the data.



Enter the date.



the information requested for each category following the prompts.

Complete

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Enter your name in the "Other" field.

This information will not be used by anyone at Mid-Ohio Foodbank. We may contact you if we have a question.



Click "Save Pickup Report" next to the store name.

The screen will refresh to a blank pickup report.

Once you save, you cannot make any changes to the form.

ALTERNATE LOGIN INSTRUCTIONS for computer instead of iPad



ON A COMPUTER

Open your web browser.

Go to midohiofoodbank.org

Click "Agency Zone"

Under "Who We Are"



Scroll down the page until you see this.

Click the yellow "eHarvest Login" button

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Password*	
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or banking website) Updates as of 7/1/2019: 1- The upload of new inventory to eHarvest may occur multiple times per day as we move closer to providing you with real-time inventory. 2- Attempting to have multiple shoppers connected at the same time is being logged.	and follow
New Features Coming Soon: 1- Agency partners that participate in Direct Retail Pickup will be able to submit their Pickup Reports through eHarvest, including from a mobile device.	instructions